

Customer Relations Center

Realizing cordial relationships with the customers, the I.C.C. International Public Company Limited has always used their best effort in developing services continuously, giving top priority to the creation of the highest satisfaction among customers. ICC has therefore established its customer relations center for communications with the customers, under a primary target to increase responsiveness to the customer demands for both products and services. All these imply that the highest satisfaction of the customers is the thematic business operation of the company.

The Customer Relations Center is pleased to answer any questions concerning our products and services, including promotional campaigns, or even complaints and recommendations as concern our products and services which will lead to better quality improvement.

The Customer Relations Center will analyze main causes of the deficiencies, correct them and find proper preventions to avoid repeated mistakes in the system, in order to ensure the highest quality of goods and services.

The company has paid due attention to customer response, and the points of contact include:

- The Customer Relations Center telephone number : 0-2294-4999
- Free reply mail available at sales counters of the company all over the country
- E-mail address : services@icc.co.th

The Customer Relations Center is also a contact point for all shareholders to obtain investment information, submission of complaints and recommendations to the company.